

## **7.1.1 BALANCE SCORE CARD: FY21 UPDATE & FY22 GOALS**





# JOURNEY TO EXCELLENCE

## FYTD21 QUALITY UPDATE

\		CLABSI	CAUTI	CDIFF	HAC-5
1	FY19	34	42	83	11
	<i>SIR</i>	<i>0.86</i>	<i>1.20</i>	<i>0.61</i>	<i>Rate 0.18</i>
2	FY20	23	25	74	7
	<i>SIR</i>	<i>0.60</i>	<i>0.65</i>	<i>0.42</i>	<i>Rate 0.13</i>
3	FYTD21 (May)	30	25	65	7
	<i>SIR</i>	<i>0.78</i>	<i>0.62</i>	<i>0.38</i>	<i>Rate 0.14</i>
4	FYTD21* (May) *remove covid19 cases	5	19	58	7
	<i>SIR*</i>	<i>0.13</i>	<i>0.47</i>	<i>0.34</i>	<i>Rate 0.14</i>

# PROPOSED BALANCE SCORE CARD QUALITY & SERVICE DOMAIN FY22

BH Pillar	KPI	Metric	Threshold	Achievement	Full Eligible Points	Threshold Points (33% of Eligible Pts)	Achievement Points (66% of Eligible Pts)	Full Eligible Points
 Quality 15 points	VBP	<i>CDIFF</i>	$\leq 0.748$	$\leq 0.3464$	$\leq 0.2165$	2	3	5
	VBP	<i>CLABSI</i>	$\leq 0.687$	$\leq 0.4656$	$\leq 0.291$	2	3	5
	VBP	<i>CAUTI</i>	$\leq 0.774$	$\leq 0.544$	$\leq 0.34$	2	3	5
 Service 20 points	HCAHPS (Top % Box)	<i>Global Rating Hospital</i>	$\geq 72.4$	$\geq 73.8$	$\geq 76.6$	1	3	4
	HCAHPS (Top % Box)	<i>Communication w/Nurses</i>	$\geq 78.1$	$\geq 79.29$	$\geq 82.84$	1	3	4
	HCAHPS (Top % Box)	<i>Willingness to Recommend</i>	$\geq 72.02$	$\geq 73.64$	$\geq 76.87$	1	3	4
	Patient Flow	<i>Request to Occupy</i>	$\leq 165$	$\leq 158$	$\leq 150$	1	3	4
	Patient Flow	<i>% of Discharges with Transports</i>	$\geq 49.5\%$	$\geq 52.25\%$	$\geq 55\%$	1	3	4